



01st August 2015 (last checked 01st January 2020)

This document is called the Small Print (legal stuff). It is produced to make your contract with web-site-designs, clear and concise.

It is important that you are aware that as soon as you agree to use the services of/with web-site-designs and with the exception of the cooling off period, in which you can cancel at any time, that this document is part of your contract. The contract of the terms and conditions; which thereby identifies the rights and responsibilities of both (/all) parties.

This is a legal and binding contract to make clear your rights and privileges.

You are known as the “client” and we are known as “web-site-designs” and also “web-site-designs.co.uk” and also “WSD”.

- 1) You have a 30 day cooling off period after completion of the initial agreement.
- 2) During the cooling off period you are entitled to a full refund of monies paid whether the contract has been completed or not completed. However and if within the 30 days you the “client” requests a full refund, then any published ICT frameworks, will be deleted.
- 3) Your renewal charge would be at least the same of the initial price paid however and with the exception, is subject to increase or decrease as per Bank of England interest rates.
- 4) You have 14 days to pay requested and renew charges from the date of renewal.
- 5) Renewal is annual for ICT security, maintenance, re-builds; major alterations and ICT profile maintenance.
- 6) Renewal of hosting is monthly unless initially agreed whereby it can be requested as yearly or biennial.
- 7) Failure to pay requested charges will initially result in disconnection. Then legal processes for recovery will commence.
- 8) There are additional charges for legal processes and if ignored then a CCJ (County Court Judgement) would be sought as well as Bailiffs being instructed.
- 9) All initial advice before commencement of contract is non-chargeable.
- 10) The service offered is 24 hours per day, every day of the year however this only includes protection of your website/ICT profile against hacking, malware, fishing and third party attack. If alterations need to be made, especially after normal working hours (as published on the website www.web-site-designs.co.uk), for example, a message placed on a website to inform your audience of new information, and then you will be charged for such an event.
- 11) Your full contract is this document (Small Print) and also what is agreed to be provided by web-site-designs for example, if you request for a website to be developed then once the design is agreed and the price agreed and the time frame for completion is agreed then that is your contract.
- 12) Once payment is received that that is also confirmation of agreement.
- 13) Renewal is automatic on the date one month or one year or when agreed two years after completion of the initial contract. However defaults to one year unless otherwise agreed.
- 14) To cease the contract, you are required to provide 3 calendar months’ notice. You will be charged a cancellation fee.

- 15) Cancellation fee with the exception of the cooling off period is the payment of the due year. Failure to do will result in legal proceedings for recovery for unpaid debt.
- 16) Cancellation by the developer/designer/ICT profiler known as “WSD” will result in request for payment of the contact to that date minus the remainder of the chargeable year.
- 17) Cancellation of services has to be requested as full for example, cancellation of the website, ICT profile. Otherwise cancellation will default to only the website being cancelled and the ICT profile being chargeable at 50% of the fee for the initial website contract.
- 18) Web-site-designs will not/ is not permitted to publish material deemed to be illegal, defamatory against a group, gender or race, also will not publish live media links or reference links to reference to terrorism, pornography or violence, as deemed by international law.
- 19) In the case, if you “the client” published that is not permitted as stated in 15) then your account will be immediately suspended and open to consideration of the account being cancelled.
- 20) Contact can be made on a 24 hours basis, 7 days a week at either email: “contact@web-site-designs.co.uk” or telephone: “(0044) 0751 030 7625”. Alternatively via the website contact form www.web-site-designs.co.uk/contact.php.
- 21) All websites are made using raw code also known as hand built to increase security.
- 22) These terms and conditions are final.

Definitions:

ICT frameworks mean the website, design and development, the social media and SEO.

Social media means part of the ICT framework in which a combination of SEO, ICT framework and social media is used to promote your website to be on the first page of a regularly used search engines search.

SEO means search engine optimization in which we guarantee that you the “client” will be either top or on the first page of an Internet Search using the regularly used search engines.

Regularly used search engines, means/are the search engines that have the most usage World Wide at that time of a search. Found by having over 40% of the search engine market share.

A website means electronic software designed from open source electronic libraries.

Hacking, malware, fishing and third party attack means that another person, organisation or another company attempts to use your website without you the “client” and us “WSD” permission to access your website or ICT profile.

Web design	Web hosting	Web development	SEO	Domain names	E-commerce
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Web-site-designs

Telephone: 0751 030 7625 Email: contact@web-site-designs.co.uk

Website: www.web-site-designs.co.uk